**Functional requirements**

1. Registering a new user

* System admin can register a new user to the system. A user can be meter owner and meter reader

1. Breakdown management

* When a user experiences a technical failure, electricity breakdowns, he/she can inform the breakdown manager via a form.

1. Bill management

* Usage of a consumers electricity consumptions are detected by the meter reader and the bill of the customer is prepared accordingly.

1. Payment management

* A meter owner can pay the bill related to their consumptions as the bill manager has finalized.

1. Support and Inquiry management

* When there are complaints and feedbacks for the consumers, they can use the form and address the admin for clarifications.